

# Glamis Terrace Newsletter

Fall + Winter 2020/2021

### WINTER REMINDERS

Both wood and gas-burning fireplaces require regular cleaning and maintenance to function safely and efficiently. For those with natural burning fireplaces, a reminder to have chimneys professionally cleaned and serviced every year to prevent tar and creosote buildup (gas fireplaces should also be serviced annually by a qualified service technician). Please note outside firepits are not permitted. A few other considerations to keep in mind:

- Keep a working fire extinguisher in an accessible location
- Check smoke and carbon monoxide detectors monthly, and replace the batteries as necessary

### **GENERAL REMINDERS**

- If you haven't already done so, this is a reminder to turn off your outside taps.
- Please check your garage heaters to make sure they are in proper working order.
- If we have a very cold winter, use your garage heaters to take the chill off which keeps the garage water tap from freezing
- The garage heater also helps keep the kitchen floor warmer

#### **SMOKE DETECTORS**

Smoke detectors require regular cleaning and maintenance to function effectively. Residents are encouraged to:

- Test smoke and carbon monoxide detectors monthly
- Replace batteries annually
- Replace detectors every 10 years

### DO YOU HAVE A BUSINESS THAT YOU WOULD LIKE TO ADVERTISE HERE?

In the spirit of community, we would like to offer the residents of Glamis Terrace the opportunity to advertise their home based or privately-owned businesses here in the bi-annual newsletter. This newsletter contains a wealth of information from our management company contacts, reminders on bylaws and condominium best practices.

As owners, we regularly need or desire to have work done to protect and/or enhance our asset or even better our lifestyle to fully enjoy our day to day lives.

If you have anything you would like to advertise, please send an email to glamistcboard@gmail.com and

glamistcboard@gmail.com and let us know!

\*\*We would like these ads to be more focused on resident home-based businesses, not your employer's ads.

## Concerns, Issues, and Requests! Here's What To Do...

The Board of Directors of Glamis Terrace along with our management company, FirstService Residential are committed to serve the residents of our community, and ensure that your voices are heard, and your issues and emergencies are dealt with in an efficient and timely manner.

The Board of Directors are volunteers who dedicate some of their time to ensure that the Glamis Terrace Corporation is financially stable, and that the complex is a comfortable place to live.

In order to most effectively manage and address concerns, issues, and requests, they must be channeled directly thorough FirstService Residential where they will be prioritized and dealt with by one of their dedicated team members, or forwarded on to the Board of Directors for direction and approval if necessary.

This can be done using the telephone number and emails at the bottom of the page. Resident feedback can be submitted to FirstService, or additionally by written submission into one of the two locked metal boxes located near the garbage enclosures at the North and South ends of the complex. Please note that the boxes are checked approximately once a week only.

Examples of Non-Emergent requests, include but are not limited to things such as a leaky window, detach eavestroughs, pet approvals, poor workmanship by a contractor, billing and payments, and general suggestions for consideration by the Board.

Emergent requests are situations which must be dealt with immediately and may include things such as a burst pipe, physical damage to the structure, a fallen tree or something else on the property which could cause harm.

Finally, there are situations which must be reported directly to the Police such as break ins, suspected prowlers, the presence of undesirable individuals, and vandalism. Some of these situations may require a 911 call while others may require call to the general police line.

Unfortunately, the Board has little control over City of Calgary By-Law issues such as noise complaints, dog attacks, and so on. These must be directed to the City of Calgary By-Law Department via 311.

We will be distributing fridge magnets with a list of all the necessary contact numbers, email addresses, websites, for FirstService, the Board, and Community services. A few listed below:

FirstService Residential (24/7 line) 1-855-266-3601 Community Manager (Charlyn Salaza)

charlyn.salaza@fsresidential.com

### **Resident Portal**

https://glamisterrace.connectresident.com

As a final note, please ensure that concerns and issues are reported in a timely manner. We have encountered a few situations where issues were not reported for months and even years making it very difficult to gather necessary facts and provide an appropriate solution. The sooner a concern is reported, the sooner a resolution will be made.

Have a concern or issue? First Service can be reached at 24/7 via their 1800 line at 1-855-266-3601 Our designated Community Manager is Charlyn Salaza; please email her at <a href="mailto:Charlyn.Salaza@fsresidential.com">Charlyn.Salaza@fsresidential.com</a>

For any other questions that are non-financial or NOT related to the condominium corporation, please send an email to <a href="mailto:glamistcboard@qmail.com">glamistcboard@qmail.com</a>

REMINDER: We are now on Facebook! Sign up and search for Glamis Terrace Community in your Facebook search bar to join the community!



#### SNOW REMOVAL

Personal Touch remains the company that provides snow removal and roadway maintenance in the complex during winter. The icy conditions on the roadway is a constant challenge, and while there's no simple solution, The Board, is continually exploring ways to mitigate this hazard.

A few things to keep in mind this season:

- Snow is cleared from driveways, doorsteps and the common roadway when we get a certain volume of snowfall.
- Snow should be cleared within a 24-hour time frame, but response time can vary depending on the amount we receive.
- Personal Touch is located in the SE and during a heavy snowfall they work with the traffic flow from south to north to avoid rush hour and the accidents that inevitably occur.
- Between snow removal days, please use a broom or plastic shovel to clear snow from your doorstep as metal shovels will chip and peel the paint.
- Backyard snow removal from concrete pads and decks is the responsibility of the owner.
- For increased traction around doorsteps and driveways, and to lessen the risk of slips and falls, there are gravel bins (filled with salted gravel) located by the south-east and north-west garbage enclosures in the complex. Bring a small container with you to transport the gravel.

It's a good idea to have some gravel on hand before you need it.

• You can also purchase de-icer for use on doorsteps and driveways. Make sure to purchase an environmentally friendly product that contains calcium magnesium acetate, aka CMA. Using sodium chloride, aka straight salt, will degrade the asphalt and act as an irritant to pets.

#### **SPEED LIMIT**

The posted speed limit on the sign at the front entrance for the complex is 15km/hr. Adhering to the speed limit is especially important in the winter as conditions maybe slippery and you don't know what's around our curves.

### **SURVAILENCE EQUIPEMENT/CAMERAS**

Please note GTC does not allow outdoor cameras at this time due to privacy reasons and we ask that you respect your neighbours by not installing them.



Doorbell cameras however both front and rear entrance are permitted.

#### **PARKING**

Since our roadway is also a fire lane, there is no parking allowed on the roadway.

All vehicles, including visitors, must be parked in your driveway or either on Glamis Drive or 50th Street. The City of Calgary Parking authority patrols our complex and vehicles illegally parked will be ticketed and or towed.

Please note that our bylaws also state that a unit with a single car garage may have only 1 car parked on the front pad and a double garage may only have 2.

### WILDLIFE

Please do not feed local wildlife. Birdseed attracts rodents which can nest in units and cause infestations. Feeding the local rabbit population attracts prey animals such as the bobcat spotted recently.

Galmis Terrace is on Facebook! You can find us by searching the group "Glamis Terrace Community" in your Facebook search bar.

We wanted to create a positive, community page where residents can come together and connect!

### Video Doorbells At Glamis Terrace

Although the Glamis Terrace Condominium by-laws discourage attaching anything to the exterior of the structure, the Board has agreed to allow the use of the ever popular video doorbells.

The safety of all residents is of utmost importance to us, and therefore felt strongly that allowing the installation of video doorbells would greatly add to the safety of the individual residents and the community as a whole.

The privacy of residents is also of great importance, and as a result, have set specific guidelines for the use of video doorbells.

1. The video camera must only capture the immediate area around the door

- 2. The video camera must not capture any common areas
- 3. Video doorbells can only be installed at the front door
- 4. No other security camera equipment is allowed
- 5. Written approval must be obtained by the Board prior to installation

There are numerous brands with multiple features available at Amazon.ca and other online retailers, as well as locally at Canadian Tire, Home Depot, Walmart, Lowe's, and more.

As a Board, we do not endorse or recommend any specific brand or type of video doorbell, but hope our recent approval improves your safety.



### Community Advertisement - Mama's Pet Food

What is your beloved furry secret wish?
For sure is to eat the same food you eat, isn't it?!!
Well, now they can have homemade food with the same taste.
Mama's Pet Food developed a line of treats and food for your pet, all homemade. Even better, we operate online so all you have to do is put your order at our website and your pet's food will be delivered at your door.

### www.mamaspetfood.ca

At Mama's Pet Food we cook using only NATURAL INGREDIENTS and everything is 100% HOMEMADE.

We use natural ingredients with no addition of preservatives or any other chemicals to produce your pet food. Our products balance perfect levels of animal proteins with a rich mix of vegetables and fruits.



Everything we cook is made from scratch with lots of love. Tastier and aromatic food that will make your furry ones scrape the plate and ask for more. Write to us. We will love to send you a FREE SAMPLE.  $\heartsuit \diamondsuit \diamondsuit \diamondsuit$ 

### www.mamaspetfood.ca

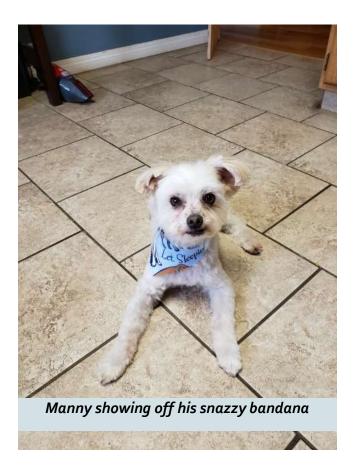
SPECIAL OFFER for residents of GLAMIS TERRACE only!!!

We will deliver for free if you live in our condo. ALSO, we are offering 10% on any order made until Nov, 30th 2020.

<sup>\*</sup>Please note the Board takes no liability for any products that appear in this section.

## Pets of Glamis Terrace







WE WOULD LOVE TO FEATURE
YOUR CUTE PET!
SEND US YOUR PICTURES
TO GLAMISTCBOARD@GMAIL.COM



## President's Holiday Message



This year was a particularly challenging one for everyone. As we adapted to doing things remotely and increased health and safety protocols its easy to lose track of those that truly need us.

Unemployment around our city is at an all time high and the Food Bank and other organizations need our help now more than ever.

The City of Calgary has put together a donation guide with some worthy organizations that require help in various ways:

From food, to funds, to basic needs items, these organizations need support from citizens. Calgarians are renowned for our spirit of generosity, especially during uncertain times, but sometimes it's difficult to know exactly how to help. Explore the resources below (by clicking on the links) to learn how you can give.

### Donate blood

• <u>Canadian Blood Services</u>

### Donate food

- Brown Bagging for Calgary's Kids
- Calaary Food Bank

### Donate funds

- <u>Calgary Foundation</u> see current and emerging urgent needs of local registered charities and non-profits.
- <u>Calgary Health Trust</u> Clean Hands, Giving Hearts Covid-19 Response Fund. Donations will support front-line health care workers, vulnerable populations, and will provide mental health support for the community.
- <u>United Way Calgary and Area</u> Covid-19 Community Response Fund

### Donate personal hygiene or basic needs items

- Calgary Drop-in Centre
- Mustard Seed
- Salvation Army
- Women's Centre of Calgary
- Women in Need Society

### Feed a Veteran!

November marks a Month of Remembrance and we'd like to do our part!

Between November 3<sup>rd</sup> and 20<sup>th</sup> the GTC Board will be collecting nonperishable food donations to be dropped off at the Veteran's Food Bank.

Please show your support but dropping your donations in the marked bin on the steps of Unit 176.

Donate personal protective equipment (PPE) and health-related needs

- Alberta Health Services PPE task force
   Individuals and companies can email offers to donate PPE to <a href="mailto:ahscovidoffer@ahs.ca">ahscovidoffer@ahs.ca</a>.
- Calgary Drop-in Centre
- Mustard Seed

As the Holidays approach and we wrap up another year, I can only hope that 2021 is much gentler to all of us. Keep love and kindness in your hearts and together we will get through this.

### Merry Christmas, Happy Hanukkah, Happy Kwanzaa and a very Happy New Year!

- Monica D.

#### **HOLIDAY DECORATIONS**

Holiday lights and decorations are permitted providing they do not obstruct or interfere with another unit and are taken down by February 28, 2021.

Want to make a difference in your community? Are you an owner at Glamis Terrace?

Join our Board of Directors! We are a social, fun bunch of volunteers that take our jobs as Directors very seriously. We strive to make this a wonderful place to live and would love to have a few extra members join us. A great way to get to know your neighbours, learn about how Corporations operate and volunteer in your community!

To sign up for the next fiscal year or for more information please email us at glamistcboard@gmail.com



### Oven Toasted Garlic & Herb Ravioli

These little bites of heaven are courtesy of popular food blogger **Half Baked Harvest** (www.halfbakedharvest.com)

### **INGREDIENTS**

- 2 large eggs, beaten
- 1/2 cup plain breadcrumbs
- 1/2 cup grated parmesan cheese
- 1 clove garlic, grated
- 1 tablespoon dried basil
- 1 tablespoon dried oregano
- 1 tablespoon fresh thyme leaves (or 1 teaspoon dried)
- 2 teaspoons chopped fresh sage (or 1/2 teaspoon dried)
- 1 teaspoon crushed fennel seed
- 1 pinch crushed red pepper flakes
- kosher salt and black pepper
- 1 pound cheese ravioli
- olive oil, for drizzling
- marinara sauce warmed, for serving



### Instructions

- 1. Preheat the oven to 180C/350F.
- 2. Combine butter and cheese together. Add seasonings. Beat in flour, then add Rice Krispies.
- 3. Shape into 1" balls and press down with fork which has been dipped in cold water.
- 4. Bake for 15-20 mins, until lightly browned
- 5. Serve and enjoy!

Cooking fires are the leading cause of house fires and therefore, are most prominent during the holiday season. Never leave the kitchen unattended while preparing your families holiday meals!

Share your home escape plan and the location of fire extinguishers with your visiting house guests, provide them with an overview on how to use this equipment.

Remove snow and ice from your steps and entranceways – protect your guests and your delivery drivers!

Do not leave candles burning unattended and ensure that all your holiday lights meet CSA standards and are CSA approved.

Make sure you do not leave treats and chocolates within reach of small children and family pets!